



## Notice of Non-Discrimination and Accessibility

Rocky Mountain PACE complies with applicable Federal civil right laws and does not discriminate on the basis of race, religion, color, national origin, age, disability, or sex. Rocky Mountain PACE does not exclude people or treat them differently because of race, religion, color, national origin, age, disability, or sex. We also:

- Provide no cost aids and services to people with disabilities to communicate effectively with us, such as: qualified sign language interpreters and written information in other formats, such as large print, audio, and accessible electronic formats;
- Provide no cost language services to people whose primary language is not English, such as: qualified interpreters and information written in other languages.

If you need interpreter services call: 1-719-466-8777 or for TTY 1-800-659-2656; para asistencia en español llame al 1-719-466-8777 TTY 1-800-659-2656; Để trợ giúp Việt Nam gọi 1-719-466-8777 hoặc 1-800-659-2656 TTY.

If you believe that Rocky Mountain PACE has failed to provide these services or discriminated in another way on the basis of race, religion, color, national origin, age, disability, or sex, you can file a grievance with:

RMHCS Compliance Officer, 310 South 14<sup>th</sup> Street, Colorado Springs, CO 80904, 1-719-466-8777 or email [CivilRights@rmhcare.org](mailto:CivilRights@rmhcare.org).

You can file a grievance in person, by mail, phone, or email. If you need help filing a grievance, the RMHCS Compliance Officer is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office of Civil Rights electronically through the Office of Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building, Washington, D.C. 20201; 1-800-868-1019, 1-800-537-7697 (TDD). Complaint forms are provided on the following link: <http://www.hhs.gov/ocr/office/file/index.html>



## English

ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call 1-719-314-2327 (TTY: 1-800-659-2656).

## Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-719-314-2327 (TTY: 1-800-659-2656).

## Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-719-314-2327 (TTY: 1-800-659-2656).

## Chinese

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-719-314-2327 (TTY: 1-800-659-2656)。

## Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 번으로 전화해 주십시오. 1-719-314-2327 (TTY: 1-800-659-2656).

## Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-719-314-2327 (телетайп: 1-800-659-2656).

## Amharic

ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ 1-719-314-2327 (መስማት ለተሳናቸው: 1-800-659-2656)።

## Arabic

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم هاتف 2327-314-719-1). 2656-659-800-1: الصم والبكم.

## German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-719-314-2327 (TTY: 1-800-659-2656).

## French

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-719-314-2327 (TTY: 1-800-659-2656).

## Nepali

ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू निःशुल्क रूपमा उपलब्ध छ। फोन गर्नुहोस् | 1-719-314-2327 (टिटिवाइ: 1-800-659-2656).

## Japanese

お客様には、ロッキー・マウンテン・ヘルス・プラン (RMHP) からサポートと情報を母国語で受け取る権利があります。その際に費用は発生しません。ご質問はまでご連絡いただき通訳にお知らせください。  
1-719-314-2327 (TTY: 1-800-659-2656).

## Cushite — Oromo

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-719-314-2327 (TTY: 1-800-659-2656).

## Persian

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با  
2327-314-719-1 تماس بگیرید (TTY: 1-800-659-2656).

## Ibo/Igbo

Ige nti: O buru na asu Ibo asusu, enyemaka diri gi site na call 1-719-314-2327 (TTY: 1-800-659-2656).

## Kru-Bassa

Dè dɛ nìà kɛ dyédé gbo: ɔ jũ ké m̄ [Bàsóò-wùdù-po-nyò] jũ ní, nìí, à wuɖu kà kò dò po-poò béin m̄ gbo kpáa. Đá 1-719-314-2327 (TTY: 1-800-659-2656).

## Yoruba

AKIYESI: Ti o ba nso ede Yoruba ofe ni iranlowo lori ede wa fun yin o. E pe ero ibanisoro yi 1-719-314-2327 (TTY: 1-800-659-2656).

## Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-719-314-2327 (TTY: 1-800-659-2656).

This Page Intentionally Left Blank