



## Notice of Non-Discrimination and Accessibility

Rocky Mountain PACE complies with applicable federal civil right laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Rocky Mountain PACE does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. We also:

- Provide no cost aids and services to people with disabilities to communicate effectively with us, such as: qualified sign language interpreters and written information in other formats, such as large print, audio, and accessible electronic formats;
- Provide no cost language services to people whose primary language is not English, such as: qualified interpreters and information written in other languages.

If you need these services, call and ask for interpreter services at: 1-719-466-8777 or for TTY 1-800-659-2656; para asistencia en español llame al 1-719-466-8777 o TTY 1-800-659-2656; Để trợ giúp Việt Nam gọi 1-719-466-8777 hoặc 1-800-659-2656 TTY.

If you believe that Rocky Mountain PACE has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: RMHCS Compliance Officer, 310 South 14<sup>th</sup> Street, Colorado Springs, CO 80904, 1-719-466-8777 or email [CivilRights@rmhcare.org](mailto:CivilRights@rmhcare.org). You can file a grievance in person or by mail, phone, or email. If you need help filing a grievance, the RMHCS Compliance Officer is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office of Civil Rights electronically through the Office of Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building, Washington, D.C. 20201; 1-800-868-1019, 1-800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>